

Operator Training Resource Guide  
Developed by:  
ASTSWMO UST Task Force

June 2011

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**Note: Cooperative Agreement funds were not utilized in the formation of the questions. CA funds were utilized to collect the responses as well as compile the points of contact.**

## **Introduction**

The ASTSWMO Underground Storage Tank (UST) Task Force has produced this Operator Training Resource Guide as an information tool. To complete this document, the UST Task Force used a sample of State and Territorial responses, presented by Tim Smith of the U.S. Environmental Protection Agency's Office of Underground Storage Tanks (OUST) at the 2010 National Tanks Conference, as the basis of the document. Therefore, this resource guide contains core information on each State UST operator training program such as, the method States choose to conduct operator training, limitations imposed, how training programs and trainers are approved, and the name, phone number, and program website for each State/Territory operator training program.

Although ASTSWMO staff will try to verify the information included in the Operator Training Resource Guide on at least an annual basis, we ask that you inform us of changes to your State's information at your earliest convenience. This will help ensure that information presented remains accurate and current.

## **Purpose**

The ASTSWMO UST Task Force developed the guide to present information on current UST program approaches that address the requirements of U.S. EPA's Operator Training Guidelines. Users will thus, gain pertinent information on key elements of each State operator training program.

## **Background**

This section includes information from U.S. EPA's Office of Underground Storage Tanks (OUST) website. OUST's website is a great source of information for background information on operator training, Federal Requirements, EPA's Operator Training Grant Guidelines, and the Federal deadline to institute operator training nationally.

U.S. EPA's Operator Training information can be found [here](#).

### *Operator Training Background and Federal Requirements*

Title XV, Section B of the Energy Policy Act of 2005 amends Subtitle I of the Solid Waste Disposal Act, the original legislation that created the underground storage tank (UST) program. The UST provisions of the Energy Policy Act focus on preventing releases and direct EPA to help States comply with new UST requirements.

Section 1524 of the Energy Policy Act of 2005 States that EPA, in coordination with States, must develop training guidelines for three distinct classes of operators who operate and maintain federally regulated underground storage tank systems.

States receiving funding under Subtitle I shall develop State-specific training requirements consistent with EPA's guidelines. The State-specific training requirements must:

- Be developed in cooperation with tank owners and operators;
- Take into consideration training programs implemented by owners and operators; and
- Be appropriately communicated to tank owners and operators.

## *Grant Guidelines*

On August 8, 2007, EPA published final grant guidelines for operator training in the Federal Register. You may view the grant guidelines in [PDF](#) (14 pp, 119K, [About PDF](#)) or view the grant guidelines in [HTML](#).

You may request paper copies of the operator training grant guidelines from the National Service Center for Environmental Publications (NSCEP), EPA's publications distribution warehouse, by calling 1-800-490-9198; writing to U.S. EPA/NSCEP, Box 42419, Cincinnati, OH 45242-0419; or faxing your request to NSCEP at 301-604-3408. Ask for EPA 510-R-07-005, "Grant Guidelines To States For Implementing The Operator Training Provision Of The Energy Policy Act Of 2005."

## *Deadlines*

August 8, 2009 - States receiving funding under Subtitle I of the Solid Waste Disposal Act must develop State-specific training requirements consistent with EPA's guidelines.

August 8, 2012 - States ensure all three classes of operators are trained according to State-specific training requirements.

## **Preface**

This section provides the user of the document important information on States' ability or inability to answer the following questions or provide operator training information.

Note: Florida has not received statutory authority to institute operator training. Therefore, Florida cannot respond to the questions listed below.

Note: Guam is in the process of developing an operator training program and has not finalized the specifics and details for the certification. This is primarily due to Guam's current status of finalizing UST regulations. The responses to the questions below reflect what stated in Guam's draft UST Regulations. The target date for implementation is July/August 2011. Incidentally, Guam EPA's website is undergoing development as well. To compensate, we are temporarily using a website (also provided below) for current UST outreach information.

Note: Hawaii is in the process of developing operator training rules.

Note: Michigan was not comfortable responding to the following questions with draft rules. Michigan's information will be added to this document once their rules have been promulgated.

Note: Mississippi has not publicized their final operator training rules. As a result, Mississippi is not able to provide responses at this time. However, their intent is to disseminate the rules by July 1, 2011.

Note: Missouri's State legislature has not passed a statute requiring operator training. There have been bills filed/introduced during the last two legislative sessions. The legislature did not pass the statute requiring operator training in Missouri before the end of session. Until Missouri receives the necessary statutory authority, Missouri's responses are either unknown or what is proposed at this time.

Note: Nebraska's operator training rule is under review by the Governor's office and we are awaiting his approval to move ahead with rule making. Until we receive this approval, many of the answers below will be marked as "Unknown".

Note: Nevada has not yet instituted its operator training program. Below are the responses to the operator training survey for Nevada based on the likely elements that will be part of our program.

Note: New York's regulations are still in the drafting process and the information included in this resource guide is based on current working drafts.

Note: Rhode Island had draft regulations under review at the time the questions were answered, so the answers reflect the draft regulations.

Note: Texas' responses are based on a rulemaking adopted by the Texas Commission on Environmental Quality (TCEQ) on February 23, 2011. The rulemaking is scheduled to be published in the Texas register March 11, 2011 and effective on March 17, 2011.

Note: Washington is still in the midst of re-writing their UST rules, so some of the information should be considered "proposed". What Washington State proposes in the draft final rule may or may not be what is included in the final/adopted UST rule. Washington State's UST rule will most likely not become effective until the spring of 2012. Please take this into consideration when reviewing their answers/proposals below.

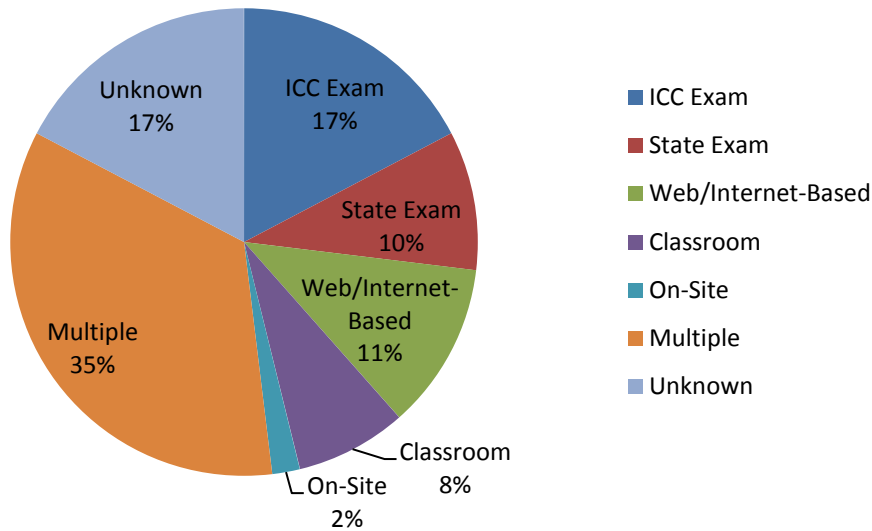
## Section I

### Operator Training Questions and Responses

Unless otherwise indicated, States allow a single individual to be designated to more than one operator class.

#### A. What are your State/Territorial notable Operator Training approaches?

### Notable Operator Training Approaches



#### Types of ICC Exams

1. General Exam: Colorado, Indiana, Oregon, Tennessee, and Vermont
2. State Specific Exam: Alabama, California, Georgia, Massachusetts Maryland, New York, and Wyoming
3. NEIWPC Exam: New Hampshire and Rhode Island

#### Responses

**Alabama-** Multiple: Department approved program, department approved exam (including, ICC), Class C trained by A or B, and reciprocity with another approved State program

**Alaska-** Multiple: Commercially available training using either a web based class or a classroom. Operators can choose what is best for them. All vendors will be required to have their training approved by the State.

**Arizona-** Unknown: It is anticipated that training will be implemented by a third party.

**Arkansas-** State Administered Exam

**California-** ICC Exam: California specific International Code Council (ICC) Exam (California Designated Operator Exam)

**Colorado-** ICC Exam

**Connecticut-** ICC Exam for Class A and Class B operators

**Delaware-** Classroom: Local community college

**District of Columbia-** Multiple: Several training providers offer online, classroom, and on-site training.

**Florida-** Unknown

**Georgia-** ICC Exam

**Guam-** Unknown: Initial training will be contracted

**Hawaii-** State Exam: Class A, B, and C operator training and certification must be obtained from an operator training and certification program approved or administered by the Department of Health.

**Idaho-** On-site: By the State using TankHelper

**Illinois-** Unknown: Subject to any changes after industry outreach. All Class A, B and C operators shall be trained online using training and exams developed by vendors whose exams have been approved by the Office of the Illinois Fire Marshal.

**Indiana-** ICC Exam

**Iowa-** Classroom and web/internet-based

**Kansas-** Classroom: Funded by State

**Kentucky-** Web/Internet-based

**Louisiana-** Classroom: Funded by State

**Maine-** State: The State's TankSmart program will be utilized and can be accessed [here](#).

**Maryland-** Multiple: ICC Exam (Maryland based), Approved third party training programs, both classroom and internet-based

**Massachusetts-** State Exam

**Michigan-** Unknown

**Minnesota-** State Exam

**Mississippi-** Unknown

**Missouri-** Unknown: Two bills (House Bill 192 and Senate Bill 135) have been proposed that would enact operator training in Missouri. However, the bills have not passed into law. As such, Missouri does not yet have authority to begin operator training. The bills propose a training program that is funded by the Missouri Petroleum Storage Tank Insurance Fund (PSTIF). The training program would be made available at no charge to the required participants.

**Montana-** Web/Internet-based (TankHelper)

**Nebraska-** Unknown

**Nevada-** Multiple: The State of Nevada intends to allow multiple approaches to satisfy operator training requirements including independent, third-party options; audited, in-house training by companies; and training developed and offered by the State.

**New Hampshire-** Classroom: The New Hampshire Department of Environmental Services provides classroom based training for Class A and B operators. For Class A operator training, the International Code Council certifies underground storage facility operators. For Class B operator training, the International Code Council certifies underground storage facility system installers or retrofitters. Class C operator training involves meeting the posted operator response guidelines to respond to emergencies and alarms, a physical tour of the facility, and training in reading the alarm enunciation panel by the designated trained class A or B operator at the facility. After the initial training, there is at least biennial retraining or refresher training (e.g., ICC State Specific Operator Training exam, which is still in development).

**New Jersey-** Unknown: Leaning towards implementing the ICC Exam

**New Mexico-** Multiple

**New York-** ICC exam: New York State specific

**North Carolina-** Multiple: Inspectors conduct initial on-site training; if UST systems are not in compliance or operator does not pass written knowledge assessment, then retraining in classroom with staff or online training via approved vendors.

**North Dakota-** Web/Internet-based

**Ohio-** State: Training courses by State and licensed parties

**Oklahoma-** Web/Internet-based

**Oregon-** Multiple: Classroom, on-site, option for ICC exam

**Pennsylvania-** Multiple: Classroom and on-site

**Rhode Island-** ICC exam (NEIWPC)

**South Carolina-** Web/Internet-based

**South Dakota-** Classroom: Training funded by the State

**Tennessee-** Multiple: Web/Internet-based, ICC exam

**Texas-** Multiple: Class A and Class B operators must complete a Texas Commission on Environmental Quality (TCEQ) approved operator training course or process. Courses or processes may include in-person or online training performed by, contracted for, or approved by the TCEQ, and must include an evaluation of operator knowledge through testing, practical demonstration, or other tools deemed acceptable by the TCEQ. In order for a non-contracted provider to be approved by the agency, the provider of a training course or process must be sponsored by an association or industry organization recognized nationwide or statewide with regard to its affiliation with regulated petroleum underground storage tank (UST) systems. The training of Class C operators is facility specific and is the responsibility of the Class B operators of a facility. Class C operator training programs must meet minimum requirements specified in TCEQ rule and may include in-class, hands-on, online or any other training format deemed acceptable by the Class B operator.

**Utah-** Classroom: Primary training is classroom-based with requirement to pass the State administered exam. The alternative is ICC.

**Vermont-** ICC exam or other approved test. To date, no one has submitted another test, but the State's rules do allow approval of a different test.

**Virginia-** On-site: Third party training programs, in-house owner/operator training programs, and other State's training programs via reciprocity. For third party training and in-house training programs, a passing score of 80% on an exam is required to receive a training certificate.

**Washington-** Multiple: Washington will be relying on third party vendors to provide UST operator training in Washington. The training will include various options: classroom, on-site, internet-based and home study/testing (e.g., ICC) training. The State is developing a Tank Helper Program that will also be required of Class A and B operators. The outcome of the Tank Helper program is to generate a facility-specific O&M plan.

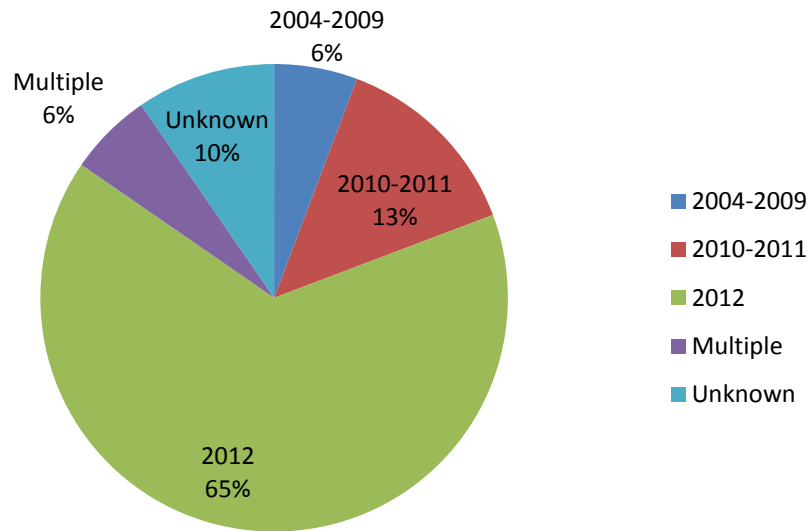
**West Virginia-** Unknown: The West Virginia Department of Environmental Protection is working with the Oil Marketers and Grocers Association in WV to inform the regulated community of the operator training requirements. To minimize the costs associated with this training requirement, the WVDEP has a limited number of "scholarships" equaling \$100 per student for Class A/B operator training that are available to WV owner/operators.

**Wisconsin-** Web/Internet-based

**Wyoming-** ICC: Class A State Exam-ICC Class B National Exam

**B. What is your State/Territory's Operator Training deadline?**

**Operator Training Deadline**



Responses

**Alabama-** August 8, 2012

**Alaska-** December 2012 (hopefully)

**Arizona-** Within 30 days of August 9, 2012

**Arkansas-** August 8, 2012

**California-** January 1, 2005

**Colorado-** January 1, 2010

**Connecticut-** August 8, 2012

**Delaware-** August 8, 2012

**District of Columbia-** August 8, 2012

**Florida-** Unknown

**Georgia-** August 8, 2012

**Guam-** August 2012

**Hawaii-** No later than 120 days after the effective date of the rules, owners and operators must designate a Class A, B, and C operator to be trained and certified.

**Idaho-** April 21, 2008 (Began)

**Illinois-** August 8, 2012

**Indiana-** August 8, 2012

**Iowa-** December 31, 2011

**Kansas-** August 8, 2012

**Kentucky-** February 8, 2012 (Proposed-in KY's draft regulations)

**Louisiana-** Within 9 months of inspection date and August 8, 2012

**Maine-** August 8, 2011 (According to the proposed rule)

**Maryland-** August 8, 2012

**Massachusetts-** August 8, 2012

**Michigan-** Unknown

**Minnesota-** August 8, 2011 & August 8, 2012

**Mississippi-** Unknown

**Missouri-** The PSTIF Board must determine by April 1, 2012 whether to implement the training program. At this time, no deadlines have been established for operators to comply with the operator training guidelines.

**Montana-** August 8, 2010

**Nebraska-** August 8, 2012

**Nevada-** A probable time frame is August of 2012

**New Hampshire-** August 8, 2012

**New Jersey-** August 8, 2012

**New Mexico-** Multiple: July 1, 2010; July 1, 2011; and July 1, 2012

**New York-** Unknown

**North Carolina-** August 8, 2012

**North Dakota-** August 8, 2012

**Ohio-** August 8, 2012

**Oklahoma-** July 2011

**Oregon-** August 8, 2009

**Pennsylvania-** August 8, 2012

**Rhode Island-** August 1, 2012

**South Carolina-** August 8, 2011

**South Dakota-** August 1, 2012

**Tennessee-** August 8, 2012

**Texas-** August 8, 2012

**Utah-** January 1, 2012

**Vermont-** August 1, 2012

**Virginia-** August 8, 2012

**Washington-** August 8, 2012

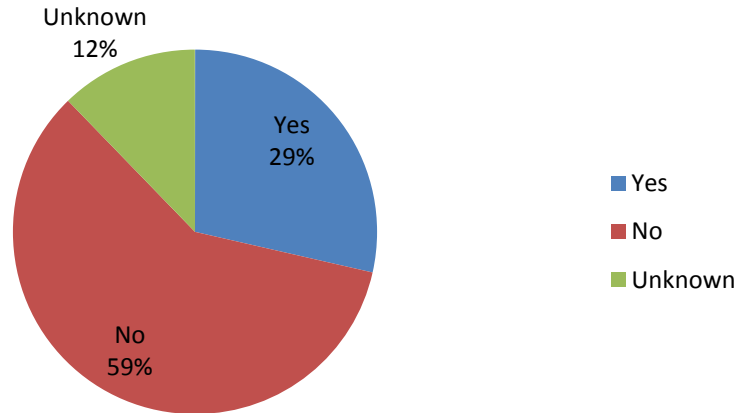
**West Virginia-** August 8, 2012

**Wisconsin-** January 1, 2012 & August 8, 2012 (except designated small businesses)

**Wyoming-** November 10, 2009

**C. Does your State/Territory have any limitations? If so what are they (ex. Oversight of Tanks; Facilities; Training Attempts; or other)?**

## Operator Training Limitations



### Responses

**Alabama-** No

**Alaska-** No

**Arizona-** No

**Arkansas-** No

**California-** Yes: Can only take two exams per six month period

**Colorado-** No

**Connecticut-** No

**Delaware-** No

**District of Columbia-** No

**Florida-** Unknown

**Georgia-** Yes: Test failure must receive "training" of choice and retake test

**Guam-** No

**Hawaii-** No

**Idaho-** No

**Illinois-** No: Special limitations providing that the applicable training and testing requirements are met

**Indiana-** Yes: Class B operator<40 facilities

**Iowa-** No

**Kansas-** No

**Kentucky-** Yes: The State requires that once an individual has failed the training three times in a row, they must contact the UST program office for assistance.

**Louisiana-** No

**Maine-** No: There are no limits on the number of tanks or facilities that a single operator can cover in current proposed rules.

**Maryland-** Yes: Attendance of 100% during the certification program; 80% or greater on exams; Must use Maryland Class C Checklist

**Massachusetts-** Yes: If a person fails the test three times, they have to wait at least three months before testing again.

**Michigan-** Unknown

**Minnesota-** Yes: Class A, B, and C must be the owner, operator, or designated employee; also fail must take agency training course and retake exam within 60 days

**Mississippi-** Unknown

**Missouri-** Unknown

**Montana-** No

**Nebraska-** Unknown

**Nevada-** No

**New Hampshire-** No

**New Jersey-** Unknown

**New Mexico-** Yes

**New York-** Yes: Yet to be determined, but there will be limitations included in new State regulations.

**North Carolina-** Yes: Can't be third-party contractor

**North Dakota-** No

**Ohio-** No

**Oklahoma-** Yes: Class B (Less than or equal to 30 facilities)

**Oregon-** No

**Pennsylvania-** No

**Rhode Island-** No

**South Carolina-** Yes: Must perform quarterly site visits

**South Dakota-** No

**Tennessee-** No

**Texas-** Yes: Texas does require limitations. Class B operators are limited to a maximum of 50 facilities. While there is no facility limit placed on Class A or Class C operators (Please note that Class B operators may be contracted third parties if they also meet TCEQ licensing requirements as a UST On-Site Supervisor).

**Utah-** No

**Vermont-** No

**Virginia-** No

**Washington-** No: Except will also allow operators to choose the ICC exam which has limitation on the number of attempts to pass the test

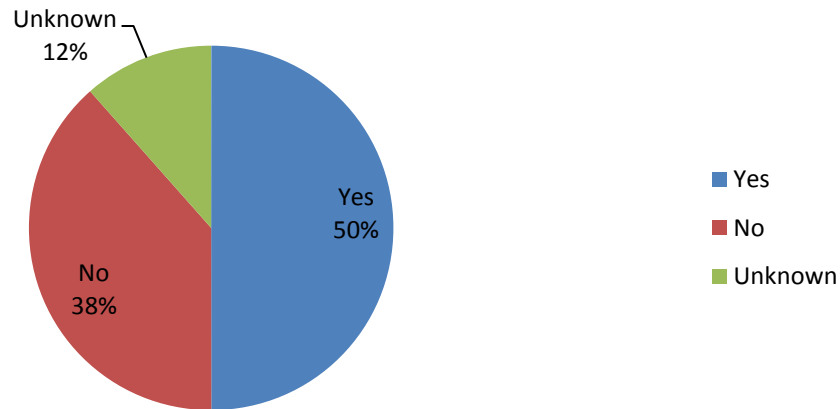
**West Virginia-** Yes: All training programs used to meet the operator training requirements must have prior written approval by WVDEP. The approved training must include a test designed to measure all aspects of the individual's knowledge and skills to competently perform the duties associated with their operator class for which they are training. The trainee must pass the test for the class prior to being issued a certificate for that class.

**Wisconsin-** Yes: Need 75% or better on exam to avoid department training

**Wyoming-** Yes: Class B operator can supervise over a maximum of 15 fueling facilities

**D. Does your State/Territory combine Class A & B Operator Training?**

**Class A and B Operator Training Combined?**



Responses

**Alabama-**Yes: Allowed but not required

**Alaska-** No

**Arizona-** No

**Arkansas-** No

**California-**Yes: Designated UST operator (DO)-fits Class A

**Colorado-** No

**Connecticut-** No

**Delaware-**Yes: Maintains a separate A&B designation

**District of Columbia-** No: Operators can be designated A and/or B

**Florida-** Unknown

**Georgia-** Yes: Maintains a separate A&B designation

**Guam-** Yes: Maintains a separate A&B designation

**Hawaii-** No

**Idaho-** Yes

**Illinois-**Yes: The training may be combined but does not have to be

**Indiana-**No

**Iowa-** Yes: Allow Class A & B training together or separate, all approved training have combined

**Kansas-** Yes

**Kentucky-** Yes

**Louisiana-** Yes: Combined A & B take first half of seminar, B only in second half of seminar

**Maine-** Yes: Maine combines the Class A and Class B operator into a single Class A/B operator. Facilities are welcome to designate operators as Class A, Class B, or Class A/B for their own purposes.

**Maryland-** Yes: Maintains a separate A&B designation

**Massachusetts-** Yes

**Michigan-** Unknown

**Minnesota-** Yes: Through approved third-party training providers

**Mississippi-** Unknown

**Missouri-** Unknown: Missouri will consider whether to provide separate A & B training, or whether one training program will address both class requirements. This issue has not yet been resolved.

**Montana-** Yes: Maintains a separate A&B designation

**Nebraska-** No

**Nevada-** No

**New Hampshire-** No

**New Jersey-** Unknown: Under Consideration

**New Mexico -** No

**New York-** Unknown: Yet to be determined

**North Carolina-** Yes

**North Dakota-** No

**Ohio-** Yes

**Oklahoma-** No

**Oregon-** No

**Pennsylvania-** Yes: Maintains a separate A&B designation

**Rhode Island-** No: Rhode Island is planning on offering 3 ICC exams; one for Class A only; one for Class B only; and one for both Class A and B. For “Training”, plan on offering a combined A and B training session

**South Carolina-** Yes: Maintains a separate A&B designation

**South Dakota-** Yes: Maintains a separate A&B designation

**Tennessee-** No

**Texas-** No: Certification as a Class B operator also entitles individuals to certification as a Class A operator.

**Utah-** Yes: Training is combined but a separate designation is maintained

**Vermont-** No

**Virginia-** Yes: Virginia does not have a training course at this time, but operators may take combined Class A/B training.

**Washington-** Yes: Most of the training contractors are planning on combined A & B operator training courses, but not all of them.

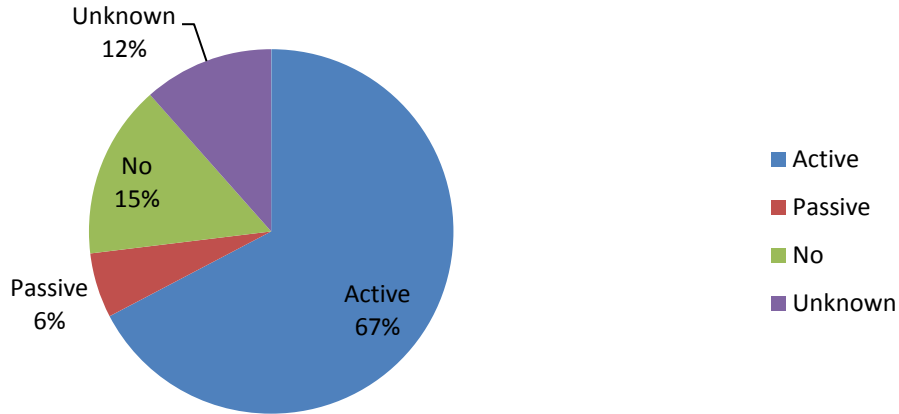
**West Virginia-** Yes/No: It depends upon the training provider. Some training providers have submitted combined Class A & B training programs that have been approved and some training providers have submitted their courses as strictly a Class A or Class B course.

**Wisconsin-** No

**Wyoming-** No

**E. Does your State/Territory approve/certify a Trainer or specific Training Course?**  
Active means State/territory reviews and approves trainer/training, Passive means State rules have specific requirements but a formal review/approval is not done.

## Operator Training Approval/Certification



### Responses

**Alabama-** Active

**Alaska-** No: The State will handle A&B, C is up to the A operators.

**Arizona-** Passive

**Arkansas-** No

**California-** No

**Colorado-** Active

**Connecticut-** Active

**Delaware-** No

**District of Columbia-** Active

**Florida-** Unknown

**Georgia-** Active

**Guam-** Active

**Hawaii-** Active: The State needs to approve the program.

**Idaho-** Active

**Illinois-** Unknown

**Indiana-** Passive

**Iowa-** Active

**Kansas-** Active

**Kentucky-** No: Kentucky will only allow its online training course, so there are no courses or trainers to approve.

**Louisiana-** Active: LDEQ approves/certifies the trainers provided by the contractor used under our co-operative agreement.

**Maine-** Active: The State only accepts its own TankSmart Training Program for certification of Class A/B operators for petroleum tanks. However the State will review and approve operator training programs for operators of hazardous substance tanks. The State allows Class C operators to be certified by a Class A operator.

**Maryland-** Active

**Massachusetts-** Passive

**Michigan-** Unknown

**Minnesota-** Active

**Mississippi-** Unknown

**Missouri-** Unknown

**Montana-** Active

**Nebraska-** Active

**Nevada-** Unknown

**New Hampshire-** Active

**New Jersey-** Active: Leaning towards

**New Mexico-** Active

**New York-** No

**North Carolina-** Active: online retraining programs will be reviewed

**North Dakota-** Active

**Ohio-** Active

**Oklahoma-** Active

**Oregon-** Active

**Pennsylvania-** Active

**Rhode Island-** No: The State will not approve any training courses because everyone must pass the ICC exam. Owners and operators may take any training courses they like.

**South Carolina-** Active

**South Dakota-** Active

**Tennessee-** Active

**Texas-** Active

**Utah-** Active

**Vermont-** Active: The State will be approving specific training courses actively.

**Virginia-** Active

**Washington-** Active: The State is actively approving training vendors and their course materials. This includes all operator classes (A, B, and C). The program does not approve Class C training that may be provided by the A or B operator at the facility. The State is approving Class C training offered by vendors. The approval for all training vendors is a “conditional approval” so Washington can require changes to course material at any time and especially with the adoption of a State’s new OT rule. It also allows the State of Washington to rescind approval should they decide their training/trainers are not of sufficient quality and/or refuse to comply with requests to make changes to the trainers’ training materials. The State encourages operators to start taking training before the new rule becomes effective. If they receive training before the new rule goes into effect and they receive it from an approved trainer, they will be grandfathered in as trained operators.

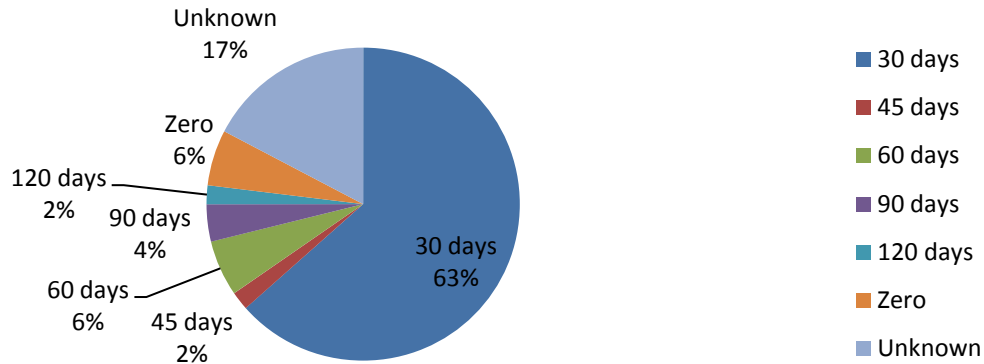
**West Virginia-** Active

**Wisconsin-** Active

**Wyoming-** No

F. How long does an operator have within your State/territory to be trained as a Class A operator? Please respond with the number of days.

### Number of Days for Class A Operator Training



#### Responses

**Alabama-** 30 days

**Alaska-** 30 days

**Arizona-** 30 days: Unspecified in statute, will be clarified for training within 30 days through guidance or rule

**Arkansas-** 30 days

**California-** Zero: Because the requirement for all UST facilities to have a designated operator was a specific date in regulation, at no time on or after January 1, 2005 should a UST facility be without a designated operator.

**Colorado-** 30 days

**Connecticut-** 30 days

**Delaware-** 45 days

**District of Columbia-** 30 days: The operator has within 30 days of assuming duties.

**Florida-** Unknown

**Georgia-** 30 days

**Guam-** 30 days

**Hawaii-** 120 days: The Class A operator has after the effective date of the rules to be trained.

**Idaho-** 30 days

**Illinois-** 30 days

**Indiana-** 30 days

**Iowa-** Unknown: The State's rules require Class A and B training prior to taking over operation or startup of business after December 31, 2011. The State expects most training to be online after the initial scramble before the deadline.

**Kansas-** 30 days

**Kentucky-** 30 days: By February 8, 2012, and after that date, within thirty (30) days of the submittal of a UST Facility Registration Form, DEP 7112/11/09, unless an established DCM designation has been maintained. They have thirty (30) days to name a new person and have them trained if they are replacing one.

**Louisiana-** 30 days: After beginning work as Class A operator (effective after 8/8/12)

**Maine-** 30 days: Based on the proposed rule

**Maryland-** 30 days

**Massachusetts-** 30 days: From designation by owner/operator

**Michigan-** Unknown

**Minnesota-** 30 days

**Mississippi-** Unknown

**Missouri-** Unknown

**Montana-** 30 days

**Nebraska-** Unknown

**Nevada-** 30 days

**New Hampshire-** 30 days

**New Jersey-** Unknown

**New Mexico-** 60 days

**New York-** Unknown

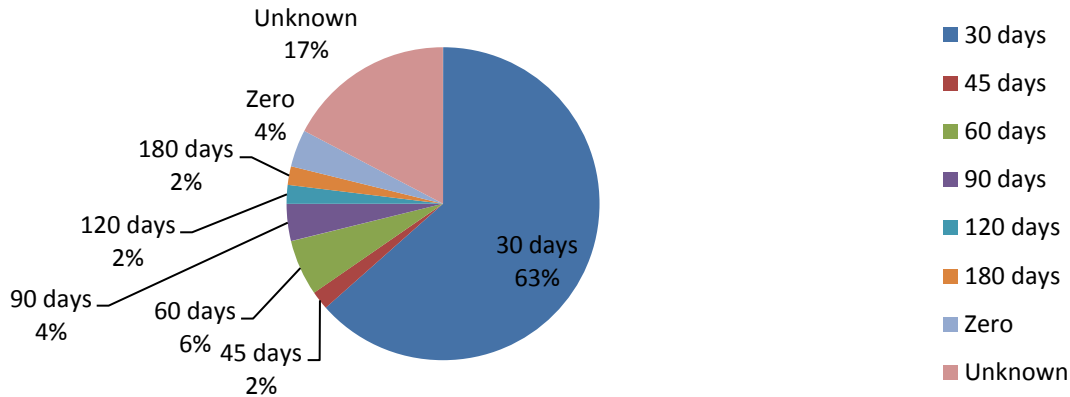
**North Carolina-** 30 days

**North Dakota-** 30 days

**Ohio-** 60 days  
**Oklahoma-** 30 days  
**Oregon-** 90 days  
**Pennsylvania-** 30 days  
**Rhode Island-** 30 days  
**South Carolina-** 30 days  
**South Dakota-** Unknown  
**Tennessee-** 30 days  
**Texas-** Zero: Must be trained before accepting responsibility  
**Utah-** 30 days  
**Vermont-** 30 days  
**Virginia-** 60 days  
**Washington-** 90 days: Within assuming the job (Proposed)  
**West Virginia-** 30 days  
**Wisconsin-** 30 days  
**Wyoming-** Zero

**G. How long does an operator have within your State/territory to be trained as a Class B operator? Please respond with the number of days.**

## Number of Days for Class B Operator Training



### Responses

**Alabama-** 30 days

**Alaska-** 30 days

**Arizona-** Unknown: Unspecified in Statute, will be clarified for training within 30 days through guidance or rule

**Arkansas-** 30 days

**California-** 30 days: within hire for Class B/C (facility employee)

**Colorado-** 30 days

**Connecticut-** 30 days

**Delaware-** 45 days

**District of Columbia-** 30 days: within assuming duties

**Florida-** Unknown

**Georgia-** 30 days

**Guam-** 30 days

**Hawaii-** 120 days: After the effective date of the rules to be trained

**Idaho-** 30 days

**Illinois-** 30 days

**Indiana-** 30 days

**Iowa-** Zero: The State's rules require Class B training prior to taking over operation or startup of business after December 31, 2011.

**Kansas-** 30 days

**Kentucky-** 30 days: By February 8, 2012, and after that date, within thirty (30) days of the submittal of a UST Facility Registration Form, DEP 7112/11/09, unless an established DCM designation has been maintained. They have thirty (30) days to name a new person and have them trained if they are replacing one.

**Louisiana-** 30 days: After beginning work as Class B operator (effective after 8/8/12)

**Maine-** 30 days: Based on proposed rule

**Maryland-** 30 days

**Massachusetts-** 30 days: From designation by owner/operator

**Michigan-** Unknown

**Minnesota-** 30 days

**Mississippi-** Unknown

**Missouri-** Unknown

**Montana-** 30 days

**Nebraska-** Unknown

**Nevada-** 30 days

**New Hampshire-** 30 days

**New Jersey-** Unknown

**New Mexico-** 60 days

**New York-** Unknown

**North Carolina-** 30 days

**North Dakota-** 30 days

**Ohio-** 60 days

**Oklahoma-** 30 days

**Oregon-** 90 days

**Pennsylvania-** 30 days

**Rhode Island-** 30 days

**South Carolina-** 30 days

**South Dakota-** Unknown

**Tennessee-** 30 days

**Texas-** Zero: Must be trained before accepting responsibility

**Utah-** 30 days

**Vermont-** 30 days

**Virginia-** 60 days

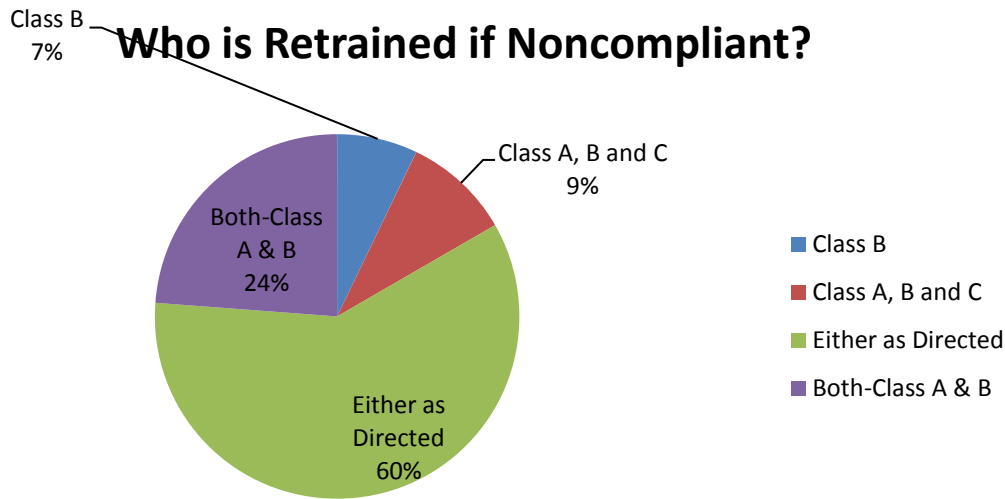
**Washington-** 90 days: Within assuming the job (Proposed)

**West Virginia-** 30 days

**Wisconsin-** 30 days

**Wyoming-** 6 months

**H. Who is retrained in the event of noncompliance? Answer choices are as follows: The Class A or Class B operator; either as directed; or both.**



Responses

**State of Alabama-** Class A, B, or C

**Alaska-** Both- Class A and B

**Arizona-** Both- Class A and B

**State of Arkansas-** Both- Class A & B

**California-** Class A, B and C: At time of inspection for non-compliance, Class A & B/C annually are retrained by local inspection agency. Class A recertified by taking the California International Code Council Designated Operator Exam every two years regardless of compliance or non-compliance.

**Colorado-** Either as Directed

**Connecticut-** Either as Directed

**Delaware-** Either as Directed

**District of Columbia-** Both- Class A & B

**Florida-** Unknown

**Georgia-** Either as Directed

**Guam-** Either as Directed

**Hawaii-** Both- Class A & B

**Idaho-** Either as Directed

**Illinois-** Both: Subject to any changes after industry outreach

**Indiana-** Class B

**Iowa-** Class A, B and C

**Kansas-** Either as Directed

**Kentucky-** Both- Class A & B

**Louisiana-** Either as Directed

**Maine-** Class A: In the proposed rule, the Class A operators will be required to be re-trained in the event of alleged non-compliance and opportunity for a hearing, unless the Class A/B operator is trained annually.

**Maryland-** Either as Directed

**Massachusetts-** Either as Directed

**Michigan-** Unknown

**Minnesota-** Class B

**Mississippi-** Unknown

**Missouri-** Unknown

**Montana-** Either as Directed

**Nebraska-** Either as Directed

**Nevada-** Either as Directed

**New Hampshire-** Either as Directed

**New Jersey-** Unknown

**New Mexico-** Both- Class A & B

**New York-** Unknown

**North Carolina-** Both- Class A & B

**North Dakota-** Either as Directed

**Ohio-** Class B

**Oklahoma-** Either as Directed

**Oregon-** Either as Directed

**Pennsylvania-** Either as Directed

**Rhode Island-** Either as Directed

**South Carolina-** Either as Directed

**South Dakota-** Either as Directed

**Tennessee-** Either as Directed

**Texas-** Class B

**Utah-** Either as Directed: By State

**Vermont-** Either as Directed

**Virginia-** Both- Class A & B

**Washington-** Either or Both: As directed by Ecology, the State may choose one or the other to be retrained – or may decide that both need to be retrained

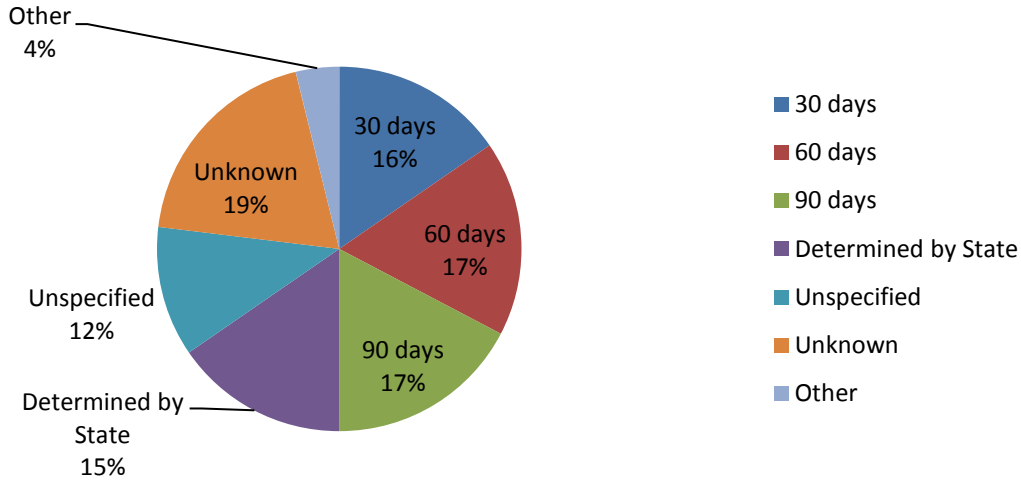
**West Virginia-** Class A, B and C

**Wisconsin-** Either as Directed

**Wyoming-** Unknown

I. Length of Time Allowed to Retrain (in Number of Days)

### Length of Time Allowed to be Retrained



Responses

**Alabama-** Determined by State

**Alaska-** 30 days

**Arizona-** 30 days: Currently it is unspecified in statute, anticipated to be will be clarified to training through guidance or rule

**Arkansas-** 45 days

**California-** Determined by State: Immediate at the time of inspection

**Colorado-** 90 days

**Connecticut-** 30 days

**Delaware-** Determined by State

**District of Columbia-** 60 days

**Florida-** Unknown

**Georgia-** Unspecified

**Guam-** 30 days: Proposed

**Hawaii-** 90 days

**Idaho-** 30 days

**Illinois-** Other: 50 days

**Indiana-** Unknown

**Iowa-** 60 days: Class A, B; 15 days: Class C

**Kansas-** 60 days

**Kentucky-** Determined by State: The Notice of Violation (NOV) issued will designate the amount of time, but generally will be 30 days.

**Louisiana-** Unspecified: Unspecified: Not Stated for non compliance; also every three years from date of last training

**Maine-** 30 days

**Maryland-** 60 days

**Massachusetts-** Unspecified

**Michigan-** Unknown

**Minnesota-** 60 days

**Mississippi-** Unknown

**Missouri-** Unknown: Not yet determined

**Montana-** 90 days

**Nebraska-** Unknown

**Nevada-** Determined by State: No established timeframe, length of time allowed will be dictated in notification for retraining requirement

**New Hampshire-** 30 days

**New Jersey-** Unknown

**New Mexico-** 60 days for non compliance, and every five years

**New York-** Unknown

**North Carolina-** Determined by State

**North Dakota-** 90 days

**Ohio-** 60 days

**Oklahoma-** Unspecified: Notice of Violation issued by inspector

**Oregon-** 90 days

**Pennsylvania-** Determined by State

**Rhode Island-** 60 days

**South Carolina-** 30 days

**South Dakota-** Unknown

**Tennessee-** Unspecified

**Texas-** Determined by State: Within the timeframe specified by TCEQ for the related compliance violation

**Utah-** 90 days: Operators have 90 days to retrain, with an additional 30 days to submit documentation of retraining. Require re-registration every 3 years, but retraining is not required if no violations occurred

**Vermont-** 60 days: Also every two years for Class A, B, and C when certification expires

**Virginia -**90 days

**Washington-** 90 days

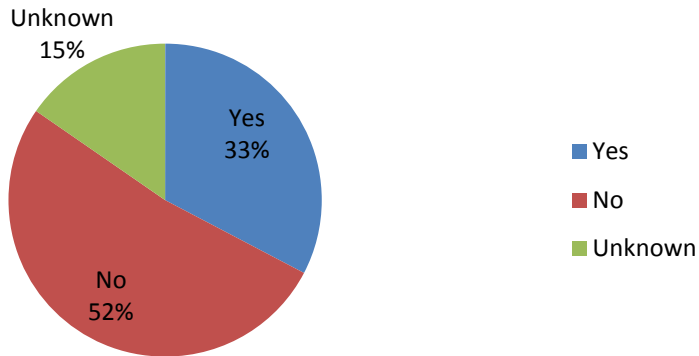
**West Virginia-** 30 days

**Wisconsin-** 60 days: Class B

**Wyoming-** 90 days: The department can issue a red tag order if the site has not had a licensed Class B operator for over 90 days or if the person that has been hired to be the Class B operator has not obtained a license 90 days after the initial 6 month grace period mentioned in #7.

J. Does your State/Territory allow for refresher training for operators? If yes, what is the frequency?

## Is Refresher Training for Operators Allowed?



### Responses

**Alabama-** No

**Alaska-** No

**Arizona-** Yes: Must be retrained within three years (but not less than 1) pursuant to Statute, guidance or rule will set the period at two years

**Arkansas-** No

**California-** Yes: Recertification is achieved by passing the International Code Council Designated Operator Exam as required every two years. Employees (Class B/C) are trained annually by designated operator.

**Colorado-** No

**Connecticut-** Yes: Every two years

**Delaware-** No

**District of Columbia-** No: refresher training is not necessary in D.C., only if retraining is required due to non-compliance

**Florida-** Unknown

**Georgia-** No

**Guam-** Yes: Every three years

**Hawaii-** Yes: Class A and B shall be retrained and recertified every five years. Class C shall be retrained and recertified every year.

**Idaho-** No

**Illinois-** Yes: Once every two years

**Indiana-** Yes: Every two years

**Iowa-** No

**Kansas-** Yes: Four years

**Kentucky-** No

**Louisiana-** No

**Maine-** Yes: The proposed rules require All operators are to be retrained every two years. Proposed legislation reduces the retraining requirement to every three years.

**Maryland-** No

**Massachusetts-** No: One time requirement

**Michigan-** Unknown

**Minnesota-** No

**Mississippi-** Unknown

**Missouri-** Unknown: Not yet determined

**Montana-** No

**Nebraska-** Unknown

**Nevada-** No

**New Hampshire-** Yes: Two years for Class A&B

**New Jersey-** Unknown

**New Mexico-** Yes: Annual (optional-in lieu non-compliance)

**New York-** Unknown

**North Carolina-** No

**North Dakota-** No

**Ohio-** No

**Oklahoma-** Yes: Every three years

**Oregon-** No

**Pennsylvania-** Yes: Class C-Annually

**Rhode Island-** Yes: ICC exam will be good for five years

**South Carolina-** No

**South Dakota-** No

**Tennessee-** No

**Texas-** Yes: Class A, B and C operators must retrain every three years

**Utah-** No

**Vermont-** Unknown: Operator Certifications are valid for two years.

**Virginia-** No: Retraining of Class A/B for non-compliance is required

**Washington-** No: However, one contractor that is providing operator training for the military commands (DoD sites) in Washington will be providing annual training/refresher courses. That is a DoD requirement/decision, not a State requirement.

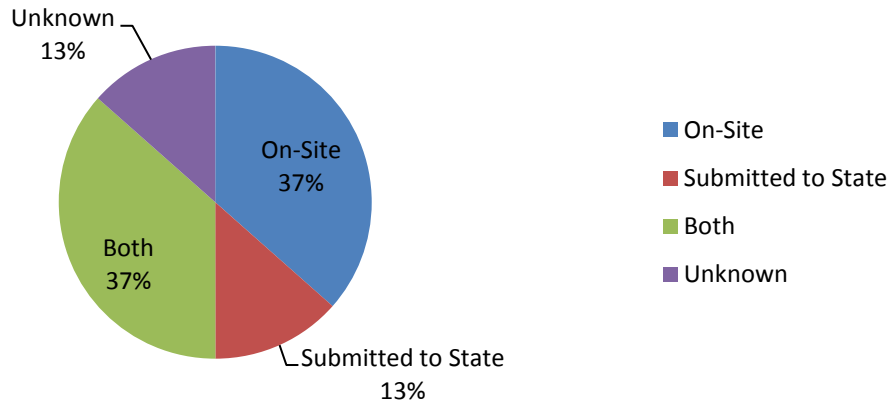
**West Virginia-** Yes: Refresher training for operators is not required. However, if an operator just wanted to take refresher training for their own reasons, the State would not prevent. Retraining is required for issues related to noncompliance.

**Wisconsin-** No

**Wyoming-** Yes: Class A and B re-take exam every two years

**K. Are the records kept On-Site or Submitted to State/Territory?**

**Record Keeping  
On-Site or Submitted to State**



Responses

**Alabama-** On-site: Class C

**Alaska-** On-site: Records are kept on-site, name for A & B operators submitted to the State

**Arizona-** Unknown: Unspecified in statute, will be clarified through guidance or rule

**Arkansas-** On-site

**California-** On-site: Both local implementing agency and UST facility retain a copy of the Designated Operator International Code Council Certificate and monthly inspection forms from the previous 12 months.

**Colorado-** On site: certification; Submitted to State: Class A&B designated

**Connecticut-** Submitted to State

**Delaware-** Submitted to State: Class A&B designated

**District of Columbia-** All on-site: Except if specifically requested for an owner/operator or trainer to send to D.C. office.

**Florida-** Unknown

**Georgia-** Both: On-site or Submitted

**Guam-** Both

**Hawaii-** On-site: Must be readily available

**Idaho-** On-site: Designation to State

**Illinois-** On-site: Subject to any changes after industry outreach, manned facilities must keep records on site and unmanned facilities must have records on site or available within 30 minutes or by the time regulatory inspectors complete their audit inspection, whichever is later.

**Indiana-** On-site

**Iowa-** On-site: Iowa's rules only require on-site records or records upon request. In reality, the State UST fund is required to pay for individual training and keeps track by facility registration numbers. The fund reimburses the trainer at a set rate.

**Kansas-** Both

**Kentucky-** On-site: Required to keep their certificate on site, but the State maintains a copy as well.

**Louisiana-** On-site: Certification. Designation to State by training contractor

**Maine-** Unknown: The proposed rule does not require records to be sent to the agency. Training records are proposed to be kept on-site.

**Maryland-** On-site

**Massachusetts-** On-site

**Michigan-** Unknown

**Minnesota-** On-site:

**Mississippi-** Unknown

**Missouri-** Unknown: If the current bills are passed, it would appear that the training records will *likely* be available through the PSTIF.

**Montana-** On-site

**Nebraska-** On-Site

**Nevada-** Submitted to State

**New Hampshire-** Submitted to State: Class A & B designated and training certification

**New Jersey-** Unknown

**New Mexico-** On-site

**New York-** On-site

**North Carolina-** On-site

**North Dakota-** On-site: Training Class C certificate; Submitted to State: A & B

**Ohio-** Submitted upon request

**Oklahoma-** On-site

**Oregon-** On-site

**Pennsylvania-** On-site: Except for unmanned facilities (must have records readily available)

**Rhode Island-** Submitted to State: Class A&B

**South Carolina-** On-site: Class C operators. Submitted to the State: Class A&B

**South Dakota-** Both

**Tennessee-** Both: State maintained (depends) and On-site

**Texas-** Both: Documentation of Class A and B initial training and retraining must be submitted to TCEQ. Documentation of Class A, B and C training must be maintained on site or available to a TCEQ investigator within 72 hours of request. Documentation of Class A, B and C training for unmanned facilities can be maintained off site and must be made available to a TCEQ investigator within the timeframe specified by that investigator.

**Utah-** Submitted to State

**Vermont-** Submitted to State: Class A&B designated and training certification

**Virginia-** On-site: VA DEQ will not manage records

**Washington-** On-site: Class C. For the vendors who will be providing training, the department is working out how to get access to their list of individuals who have completed their courses. The department may have the UST owner provide that information (designated A and B operators for the facility and maybe who has been trained) to the State (Dept of Licensing) when they renew their annual UST license and pay their annual tank fees.

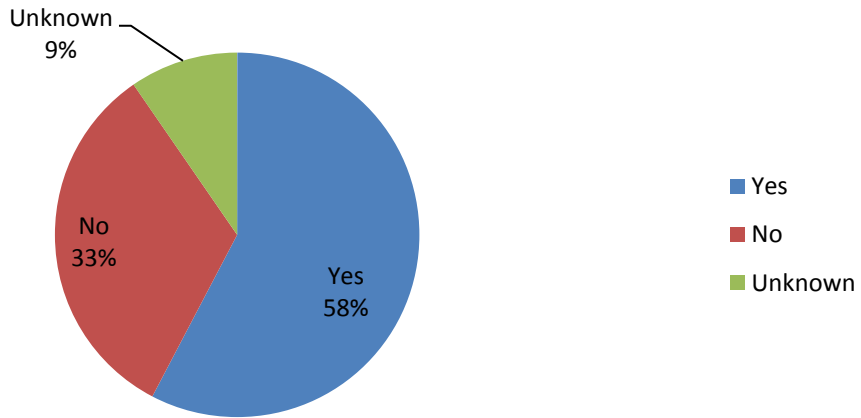
**West Virginia-** Submitted to State: Training certification to operator and State; also available upon request

**Wisconsin-** On-site

**Wyoming-** Both: On-site for Class C documentation; Submitted to State for Class A and B operators, records to department for license

**L. Does your State/Territory specifically allow Reciprocity (Y/N)?**

**Operator Training Reciprocity**



**Responses**

**Alabama- Yes**

**Alaska- Yes**

**Arizona- No**

**Arkansas- Yes**

**California- No**

**Colorado- Yes**

**Connecticut- Yes**

**Delaware- Yes**

**District of Columbia- Yes**

**Florida- Unknown**

**Georgia- Yes**

**Guam- Yes**

**Hawaii- Yes**

**Idaho- No**

**Illinois- No**

**Indiana-** Yes

**Iowa-** Yes

**Kansas-** No

**Kentucky-** No

**Louisiana-** No

**Maine-** No: Proposed rule

**Maryland-** Yes

**Massachusetts-** No

**Michigan-** Unknown

**Minnesota-** Yes

**Mississippi-** Unknown

**Missouri-** Unknown: The currently proposed bills require the PSTIF board to consider reciprocity issues in determining how to proceed with operator training. As of yet, this question has not yet been resolved.

**Montana-** Yes

**Nebraska-** No

**Nevada-** Yes

**New Hampshire-** Yes

**New Jersey-** Unknown

**New Mexico-** No

**New York-** No

**North Carolina-** No

**North Dakota-** Yes

**Ohio-** No

**Oklahoma-** Yes: Case by Case Basis

**Oregon-** No

**Pennsylvania-** Yes

**Rhode Island-** Yes

**South Carolina-** Yes

**South Dakota-** Yes

**Tennessee-** Yes: For those States accepting the ICC exam

**Texas-** No

**Utah-** Yes

**Vermont-** Yes

**Virginia-** Yes

**Washington-** Yes: However probably won't allow reciprocity with all States and Territories, but rather primarily neighboring States. The reason being that program would be more familiar with neighboring States training methods than another State across the country.

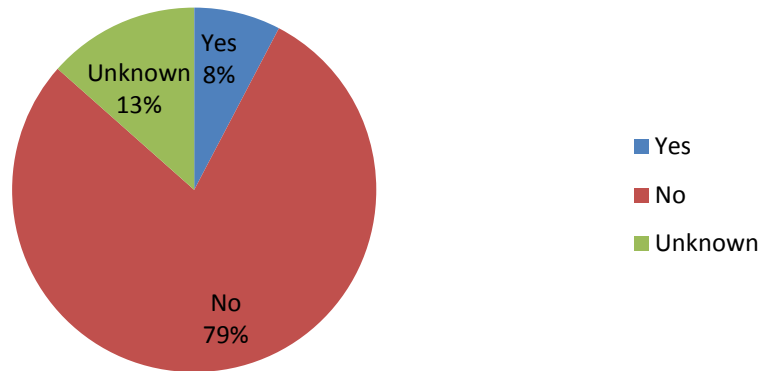
**West Virginia-** No

**Wisconsin-** Yes

**Wyoming-** Yes

**M. Does your State/Territory specifically allow your training to be phased-in (Y/N)?**

## Training to be Phased-In



### Responses

**Alabama-** No

**Alaska-** Yes: All will be required to complete by a set deadline

**Arizona-** No

**Arkansas-** No

**California-** No

**Colorado-** No

**Connecticut-** No

**Delaware-** No

**District of Columbia-** No

**Florida-** Unknown

**Georgia-** No

**Guam-** No

**Hawaii-** No

**Idaho-** No

**Illinois-** No: Phase-in of training is not required, but would be allowed so long as the final deadline for training (August 8, 2012) is met.

**Indiana-** Unknown

**Iowa-** No

**Kansas-** No

**Kentucky-** No

**Louisiana-** Yes: Within 9 months of inspection date, fail-safe 8/8/2012

**Maine-** No: Training is not proposed to be phased in. However, Maine is currently planning to accept those who have become certified via TankSmart prior to the effective date of the proposed rule. Currently over a third of the universe of Class A operators have successfully completed the TankSmart training.

**Maryland-**No

**Massachusetts-**No

**Michigan-** Unknown

**Minnesota-** Yes: By telephone area code

**Mississippi-** Unknown

**Missouri-** Unknown

**Montana-** No

**Nebraska-** No

**Nevada-** Unknown

**New Hampshire-** No

**New Jersey-** No

**New Mexico-** Yes: By number of facilities owned; >12; 3-12; 1-2

**New York-** Unknown: Yet to be determined

**North Carolina-** No

**North Dakota-** No

**Ohio-** No

**Oklahoma-** No

**Oregon-** No

**Pennsylvania-** No

**Rhode Island-** No

**South Carolina-** No

**South Dakota-** No

**Tennessee-** No

**Texas-** No

**Utah-** No

**Vermont-** No

**Virginia-** No

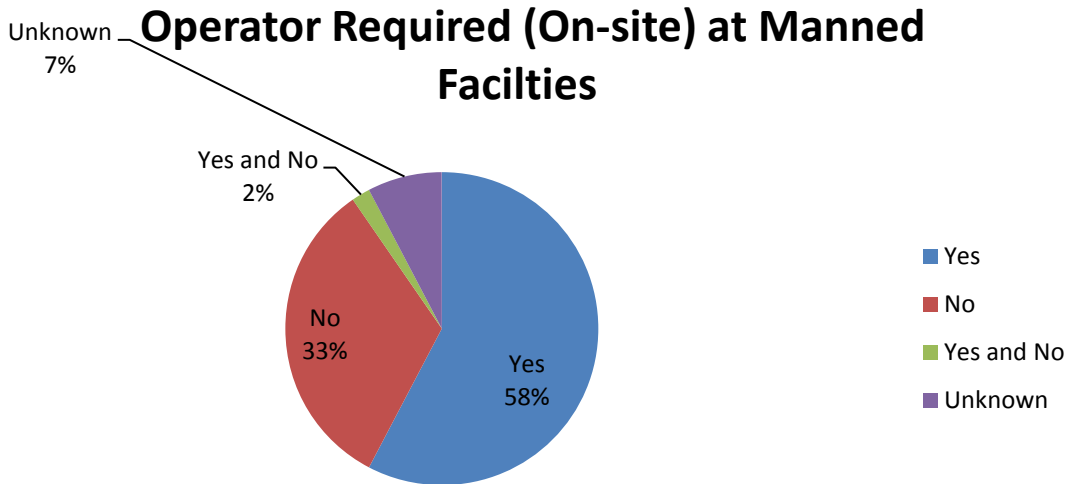
**Washington-** No: Plans for all current operators retrained by 8/8/2012.

**West Virginia-** No

**Wisconsin-** No

**Wyoming-** No

**N. Does your State/Territory require an operator to be On-Site at Manned facilities (Y/N)?**



Responses

**Alabama-** No

**Alaska-** Yes: Class C; No: Class A & B

**Arizona-** No

**Arkansas-** Yes: Class C

**California-** Yes: Facility employee (i.e., Class B/C)

**Colorado-** No

**Connecticut-** No

**Delaware-** No

**District of Columbia-** Yes: Class C, whenever in operation, A & B within 24hrs

**Florida-** Unknown

**Georgia-** No

**Guam-** Yes: Class C operator daily; Class A & B operator during compliance inspections

**Hawaii-** No

**Idaho-** No

**Illinois-** Yes

**Indiana-** Yes

**Iowa-** Yes: Class C; A or B by phone on-site in four hours

**Kansas-** No

**Kentucky-** Yes: At a minimum Class C

**Louisiana-** Yes: Class A, B, or C

**Maine-** Yes: A certified operator (Class A/B or C) is required to be on-site at all manned operations when operating.

**Maryland-** Yes: Class A, B, or C present in order to dispense

**Massachusetts-** Yes: Class A, B, or C

**Michigan-** Unknown

**Minnesota-** Yes: Class C daily and Class B monthly

**Mississippi-** Unknown

**Missouri-** No: At this time, this issue will likely be reviewed upon rulemaking for enactment of any operator training program.

**Montana-** No

**Nebraska-** No

**Nevada-** No

**New Hampshire-** No

**New Jersey-** Unknown

**New Mexico-** Yes: Class A, B, or C

**New York-** Yes

**North Carolina-** Yes: Class C (Called "Emergency Response Operator")

**North Dakota-** Yes

**Ohio-** Yes

**Oklahoma-** Yes

**State of Oregon-** No

**Pennsylvania-** Yes: Class C present, however, Class A or B operator may fill-in if Class C is absent.

**Rhode Island-** Yes: Class B

**South Carolina-** Yes: Class C operator

**South Dakota-** No

**Tennessee-** Yes: A Class C operator is required to be on-site at manned facilities.

**Texas-** Yes: During hours of operation, either a Class A, B, or C operator must be present at all times.

**Utah-** Yes: Class C; also Class B during State inspection

**Vermont-** Yes: Class C operator

**Virginia-** Yes: Class C operator

**Washington-** Yes: At least one trained Class C operator.

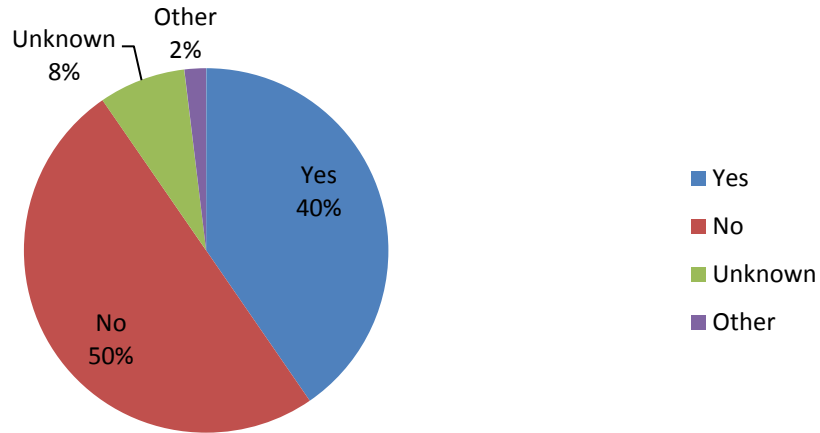
**West Virginia-** Yes: Class C operator must be on-site when a facility is open for operation.

**Wisconsin-** Yes: Class C operator

**Wyoming-** No

**O. Does your State/Territory require an operator available at unmanned facilities (Y/N)?**

**Operator Required at Unmanned Facilities?**



**Responses**

**Alabama-** No

**Alaska-** Yes

**Arizona-** No

**Arkansas-** No: Exceptions unmanned facilities with emergency generator tanks only, or meet compliance requirements of the Arkansas' Fire Code

**California-** No

**Colorado-** No

**Connecticut-** No

**Delaware-** No

**District of Columbia-** No: Class C operator immediate by phone then on-site within two hours

**Florida-** Unknown

**Georgia-** No

**Guam-** Yes: Class A&B during compliance inspections

**Hawaii-** No

**Idaho-** No: Class B immediate by phone

**Illinois-** Yes

**Indiana-** No

**Iowa-** Yes: Class B within two hrs (Note: Contact information at unmanned facility is required with emergency contact information).

**Kansas-** Yes: Fire Marshall required

**Kentucky-** No: Not onsite, but one has to be trained

**Louisiana-** Yes: Unmanned facilities are required to have certified operators, but no requirement to be on site.

**Maine-** No: Under the proposed rule, an operator is not required to be on site but must be available to respond to emergencies at all times an unmanned facility is operating.

**Maryland-** Yes: Class C immediate by phone then on-site within two hours

**Massachusetts-** Yes

**Michigan-** Unknown

**Minnesota-** Yes: Class B, weekly

**Mississippi-** Unknown

**Missouri-** No: Not at this time. This issue will likely be reviewed upon rulemaking for enactment of any operator training program.

**Montana-** No

**Nebraska-** Yes

**Nevada-** No

**New Hampshire-** No

**New Jersey-** Unknown

**New Mexico-** Yes: Class A & B

**New York-** Yes: Periodically

**North Carolina-** Yes: UST system must have an automated notification system to alert Emergency Response Operator of emergency or alarm at any time

**North Dakota-** No

**Ohio-** No

**Oklahoma-** No

**Oregon-** No

**Pennsylvania-** No: Class A, B, and C immediate by phone; Class C on-site within two hours; Class A & B on-site within 24 hours

**Rhode Island-** No: Must have a designated person to respond to emergencies

**South Carolina-** No

**South Dakota-** No

**Tennessee-** No

**Texas-** No

**Utah-** No

**Vermont-** No

**Virginia-** Yes: Class A, B, and C by phone and on-site within reasonable time

**Washington-** Yes

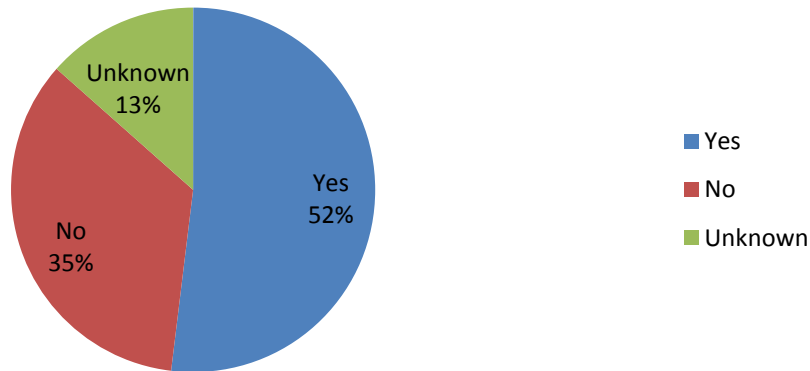
**West Virginia-** Yes: Class C operator must be available at all times to respond to calls from the facility and must be capable of reaching the facility within 60 minutes.

**Wisconsin-** No

**Wyoming-** Yes: Class A, B, or C visit daily (Adhere to fire code)

**P. Does your State/Territory require periodic O&M checks? If yes, what is the frequency?**

### Required O&M Checks



#### Responses

**Alabama-** No

**Alaska-** Yes: Three years with spot checks in between

**Arizona-** No: Unspecified in Statute, periodic checks in accordance with Petroleum Equipment Institute (PEI) recommended practice for the inspection and maintenance of UST Systems (RP900-08) will be required through guidance or rule.

**Arkansas-** No

**California-** Yes: Monthly by certified designated operator

**Colorado-** Yes: Monthly walkthroughs and annual operational inspection

**Connecticut-** Yes: Monthly

**Delaware-** Yes: 30 day walk around self inspection required, but the requirement is not tied to certified operator

**District of Columbia-** No

**Florida-** Unknown

**Georgia-** No

**Guam-** Yes: Monthly

**Hawaii-** Yes: Inspections are conducted at each facility approximately every two years.

**Idaho-** No

**Illinois-** No: No special requirement for periodic Operation and Maintenance checks, except that the owner shall ensure compliance with all UST technical requirements. For example, release detection systems will have to be checked as operational a minimum of once every 30 days.

**Indiana-** Unknown

**Iowa-** No

**Kansas-** Yes: Daily inventory control; Monthly CP rectifier readings

**Kentucky-** No

**Louisiana-** No

**Maine-** Yes: Under the proposed rule, a Class A/B operator is required to visit sites and perform a visual inspection weekly.

**Maryland-** Yes: Monthly (for unattended)

**Massachusetts-** Yes: Monthly

**Michigan-** Unknown

**Minnesota-** Yes: Monthly

**Mississippi-** Unknown

**Missouri-** No: Recommend regular O&M checks, but they are not required under regulation

**Montana-** No

**Nebraska-** Unknown

**Nevada-** No: Not envisioned as a component of operator training program

**New Hampshire-** Yes: monthly

**New Jersey-** Unknown

**New Mexico-** Yes: Monthly by A or B; or if unmanned with no remote monitoring visited weekly

**New York-** Yes: At least monthly and perhaps weekly depending on the specific equipment

**North Carolina-** No

**North Dakota-** Yes: Monthly

**Ohio-** Yes: Typically once a year

**Oklahoma-** Unknown

**Oregon-** No

**Pennsylvania-** No

**Rhode Island-** Yes: Monthly inspection by either Class A or Class B

**South Carolina-** Yes: Class A/B validates (records) and monthly with quarterly visits

**South Dakota-** No

**Tennessee-** No: Other than specific requirements already in place

**Texas-** Yes: Variable based on inspection frequency.

**Utah-** Yes: Ensure monitoring for alarms every seven days by Class B and Monthly walkthroughs

**Vermont-** Yes: Monthly

**Virginia-** No: Not in relation to operator training

**Washington-** Unknown: Currently, walk-through inspections are not required. However, it is likely the State will require them on a monthly basis in new rule. They are working on what those requirements may be in the projected U.S. EPA UST rule.

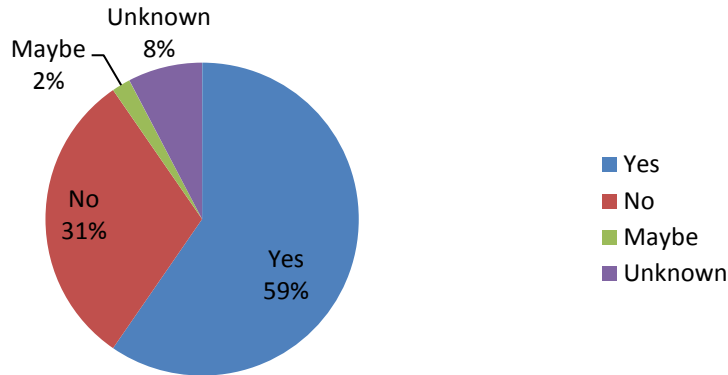
**West Virginia-** No

**Wisconsin-** Yes: Monthly

**Wyoming-** Yes: Class A or B operator must visit site monthly if Class A is over more than 1 facility

**Q. Does your State/Territory require a sign or document w/ Emergency Response Procedure (Y/N)?**

## **Sign or Document w/Emergency Response Procedure Required?**



### Responses

**Alabama-** No

**Alaska-** Yes: Will require in the near future

**Arizona-** No: However many operators have commented that one will be permanently installed at the facility.

**Arkansas-** No

**California-** Yes: Emergency Response Plan

**Colorado-** No

**Connecticut-** Yes

**Delaware-** No

**District of Columbia-** Yes

**Florida-** Unknown

**Georgia-** No

**Guam-** Yes: Written for manned and posted for unmanned facilities

**Hawaii-** No

**Idaho-** Yes: Unmanned facilities

**Illinois-** Yes: Subject to any changes after industry outreach, Emergency Response Procedures must be at the facility for manned facilities and for unmanned facilities must be on site or available by the time regulatory inspectors complete their audit inspection.

**Indiana-** No

**Iowa-** Yes

**Kansas-** Yes: Fire Marshall required

**Kentucky-** Yes: Fire Marshall required

**Louisiana-** Yes

**Maine-** Yes: Under the proposed rule, signage is required and utilizes language from our State Fire Marshall.

**Maryland-** Yes: Written for manned facilities and posted for unmanned facilities

**Massachusetts-** Yes

**Michigan-** Unknown

**Minnesota-** No

**Mississippi-** Unknown

**Missouri-** No

**Montana-** No

**Nebraska-** Yes: For unmanned facilities

**Nevada-** Unknown

**New Hampshire-** Yes

**New Jersey-** Yes

**New Mexico-** Yes

**New York-** Yes: Proposed

**North Carolina-** Yes

**North Dakota-** No

**Ohio-** Yes: For unmanned facilities

**Oklahoma-** Yes: For unmanned facilities

**Oregon-** Yes: For all facilities

**Pennsylvania-** Yes

**Rhode Island-** Yes: Only unmanned facilities

**South Carolina-** No

**South Dakota-** No

**Tennessee-** Maybe: Tennessee is looking at the possibility of requiring a sign or document with procedures, but currently it is not in the rule.

**Texas-** Yes: The document should be in an easily accessible location immediately available to the Class C operator at manned facilities. Signage required at unmanned facilities

**Utah-** Yes: For unmanned facilities

**Vermont-** No

**Virginia-** Yes

**Washington-** Yes: Washington will require some form of signage about emergency response at unmanned facilities.

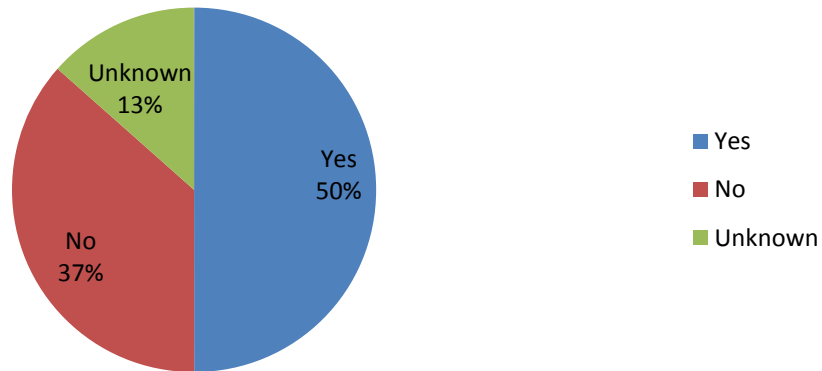
**West Virginia-** Yes: Recommended for manned sites, required for unmanned sites

**Wisconsin-** Yes: For unmanned and emergency generator USTs

**Wyoming-** No

**R. Does your State/Territory require a sign w/ Emergency Contact Info? (Y/N)?**

## Emergency Contact Information



Responses

**Alabama-** No

**Alaska-** Yes: Will in the near future

**Arizona-** No

**Arkansas-** No

**California-** No

**Colorado-** No

**Connecticut-** Yes

**Delaware-** No

**District of Columbia-** Yes

**Florida-** Unknown

**Georgia-** No

**Guam-** Yes: written for manned and posted for unmanned facilities

**Hawaii-** No

**Idaho-** Yes: Posted for unmanned facilities

**Illinois-** Unknown: Emergency contact information for the appropriate parties in the event of a spill or release must be with the facility records required for operator training. In addition, where manned facilities have Class A and B operators not permanently on site or assigned to more than one facility, these records must also include the telephone numbers for the Class A & B operators. Subject to any changes to proposed rules after industry outreach

**Indiana-** No

**Iowa-** Yes

**Kansas-** Yes: Fire Marshall required

**Kentucky-** Yes: Fire Marshall's required

**Louisiana-** Yes

**Maine-** Yes: Under the proposed rule, emergency contact information is required to be posted at unmanned facilities.

**Maryland-** Yes: Posted for unmanned facilities

**Massachusetts-** Yes

**Michigan-** Unknown

**Minnesota-** Yes: Posted for unmanned facilities

**Mississippi-** Unknown

**Missouri-** Yes: If the location is unattended (with key or card readers)

**Montana-** No

**Nebraska-** Yes

**Nevada-** Unknown

**New Hampshire-** Yes

**New Jersey-** Unknown

**New Mexico-** Yes

**New York-** No

**North Carolina-** Yes

**North Dakota-** Yes: For unmanned and emergency USTs

**Ohio-** Yes: For unmanned facilities

**Oklahoma-** Yes: For unmanned facilities

**Oregon-** Yes

**Pennsylvania-** Yes: For unmanned facilities

**Rhode Island-** Yes: Only unmanned facilities

**South Carolina-** No

**South Dakota-**No

**Tennessee-** Yes: At the current time only for unmanned facilities

**Texas-** Yes

**Utah-** No

**Vermont-** No

**Virginia-** Yes: Class C contact for unmanned facilities

**Washington-** No: Currently do not require signage. The new UST rule will require signage, but only at unmanned facilities.

**West Virginia-** Yes: Recommended for manned sites, required for unmanned sites

**Wisconsin-** Yes: For unmanned and emergency generator USTs

**Wyoming-** No

## Section II

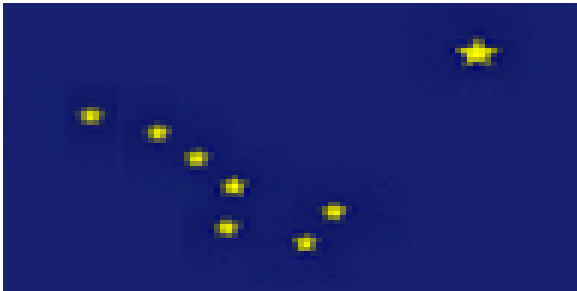
### State and Territorial Operator Training Point of Contacts

This section provides contact information for an individual in each State who you may contact with any questions regarding their State's approach to operator training.



#### Alabama POC

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UST Compliance Unit  
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#### Alaska POC

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#### Arizona POC

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#### Arkansas POC

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Arkansas DEQ  
Regulated Storage Tanks  
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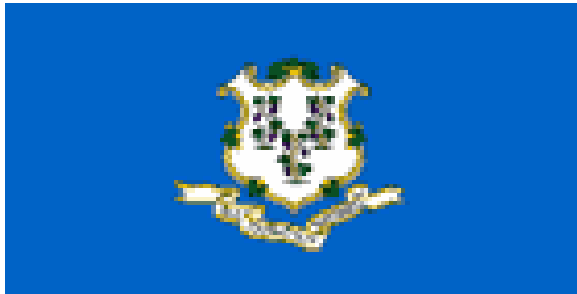
**California POC**

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Environmental Scientist  
Underground Storage Tank Technical Unit  
State Water Resources Control Board  
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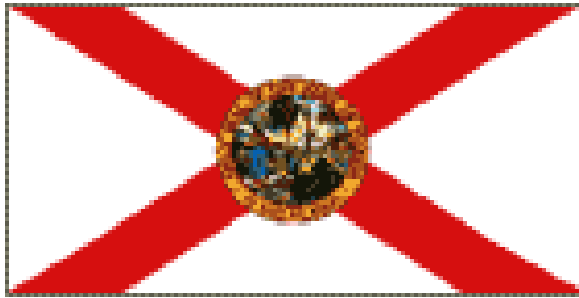
**Delaware POC**

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**Florida POC**

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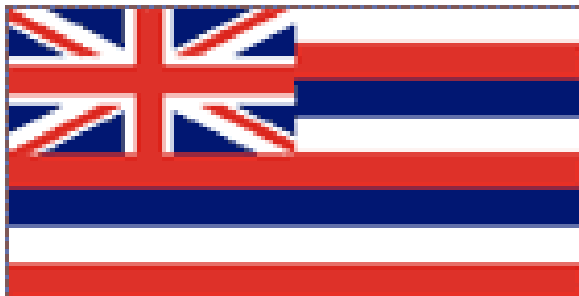
**Georgia POC**

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**Guam POC**

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**Hawaii POC**

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**Idaho POC**

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### **Illinois POC**

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### **Indiana POC**

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Indiana DEM  
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### **Iowa POC**

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### **Kansas POC**

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### **Kentucky POC**

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**Louisiana POC**

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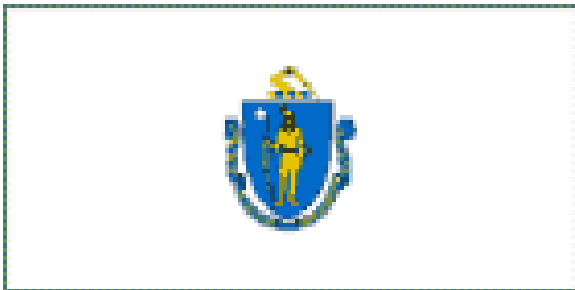
**Maine POC**

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**Maryland POC**

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**Massachusetts POC**

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**Michigan POC**

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**Minnesota POC**

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**Nebraska POC**

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**New Hampshire POC**

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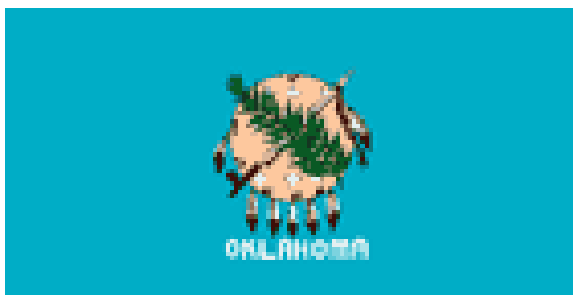
**North Dakota POC**

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### **Pennsylvania POC**

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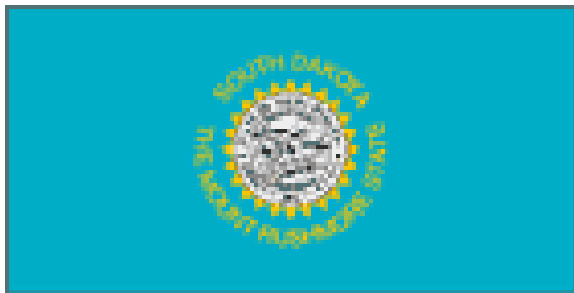
### **Rhode Island POC**

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### **South Carolina POC**

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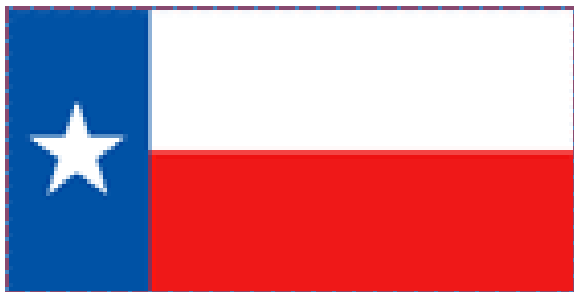
### **South Dakota POC**

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### **Tennessee POC**

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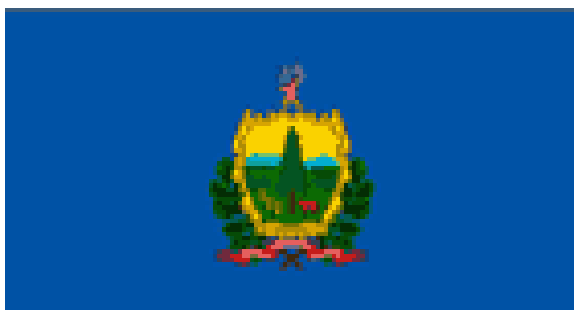


### **Texas POC**



### **Utah POC**

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Environmental Scientist  
Division of Environmental Response & Remediation  
Utah DEQ  
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### **Vermont POC**

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Vermont DEC  
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### **Virginia POC**

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### **Washington POC**

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**West Virginia POC**

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Environmental Enforcement/UST Program  
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**Wisconsin POC**

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**Wyoming POC**

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### Section III

#### State/Territory Operator Training Websites

This section provides links to State and/or Territories websites regarding operator training. If a website is not available yet, we have provided links to State/Territorial operator training rules and regulations below. Please check the State, Territory, or Commonwealth's UST website periodically for specific operator training information to be posted.

Please Note: This section will be updated periodically throughout the year by ASTSWMO staff to ensure the links are working and the information is current.



#### Alabama

This is the [link](#) to the State of Alabama's regulations.

This is the [link](#) to the State of Alabama approved operator training providers.

The State of Alabama has operator training regulations nearly identical to federal guidelines. The only visible differences are that Alabama requires Class C training records to be on-site and Alabama does not allow 3<sup>rd</sup> party operators.



#### Alaska

Alaska does is undergoing preparation for operator training. Therefore, Alaska has not posted any specific information related to operator training on their State Tanks Program website. [Here](#) is a link to the State's UST Tanks Program. Please check the State's UST website periodically for specific operator training information to be posted.



#### Arizona

Arizona does not yet have any specific information related to operator training on their State Tanks Program website. Instead, here is a link to the Arizona's main UST Tanks Program [website](#). Please check the State's UST website periodically for specific operator training information to be posted.



#### Arkansas

- [40 CFR 280](#)
- [Arkansas Regulation 12](#)
- [ADEQ UST Study Guide](#)
- [Guidelines for Permanent Closure of UST Systems](#)
- [Operating and Maintaining Underground Storage Tank Systems](#)



### **California**

California's operator training information is available [here](#).



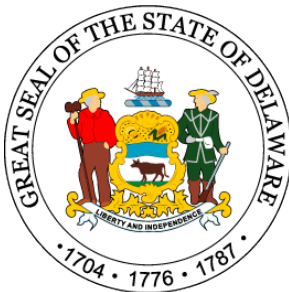
### **Colorado**

Colorado's operator training information is available [here](#).



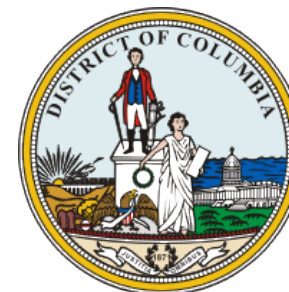
### **Connecticut**

Connecticut's operator training information is available [here](#).



### **Delaware**

Delaware's UST operator training regulations is available [here](#).



### **District of Columbia**

District of Columbia's UST operator training regulations, factsheets and a list of the five approved training vendors is available [here](#).



### **Florida**

Florida has not received statutory authority to institute operator training. Therefore, Florida does not have any specific information related to operator training on their State Tanks Program website. Instead, here is a link to the Florida's UST Tanks Program where other pertinent information can be found [here](#).



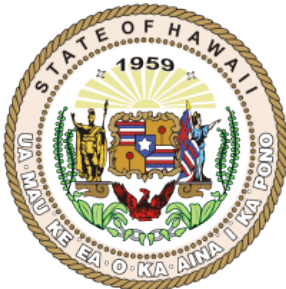
### **Georgia**

Georgia has a [link](#) to FAQ's on the Tank Operator Testing Rule. They will use an ICC test that should be available August 1, 2011.



### **Guam**

Guam does not currently have any specific information related to operator training on their Tanks Program website. Instead, [here](#) is a link to their UST Tanks Program for other pertinent information. Please check periodically for specific operator training information to be posted.



### **Hawaii**

Hawaii does not currently have any specific information related to operator training on their State Tanks Program website. Instead, [here](#) is a link to the State's UST Tanks Program for other pertinent information.



### **Idaho**

Idaho has a [link](#) to their overall State rules that house the operator training parts. Idaho doesn't currently have a dedicated website about operator training so [here](#) is a link to the State's UST Tanks Program for other pertinent information.



### Illinois

The State of Illinois does not currently have any specific information related to operator training on their State Tanks Program website. Instead, [here](#) is a link to the State's UST Tanks Program for other pertinent information.



### Indiana

The State of Indiana does not currently have any specific information related to operator training on their State Tanks Program website. Instead, [here](#) is a link to the State's UST Tanks Program for other pertinent information.



### Iowa

The State of Iowa website for operator training is [here](#).  
The general webpage for owners is [here](#).



### Kansas

Information about Kansas' operator training program is in the body of our UST overview document can be found at this [website](#).



### Kentucky

Kentucky's regulations are currently out for public comment and should be final October 2011. The State of Kentucky does not currently have any specific information related to operator training on their Tanks Program website. Instead, Kentucky's UST Tanks Program can be accessed [here](#).



### Louisiana

This is the [link](#) to Louisiana UST regulations.  
This is the [link](#) to Louisiana UST Division webpage.



### Maine

[Here](#) is a link to Maine's state UST website. Maine currently champions TankSmart, the Department of Environmental Protection's FREE online training program for all Class A/B operators in Maine. In Maine, as in many other States, Class C operators will be the responsibility of the Class A/B operator in regards to their training. Maine does review third party training materials for Class C operators ONLY and has included references in its TankSmart program to those possible resources.



### Maryland

Maryland links to operator training Information are as follows:

- [UST Certification Minimum Qualifications](#)
- [Approved Operator Training Courses](#)



### Massachusetts

Massachusetts Department of Environmental Protection does not have training materials on its website. Please check the State's UST [website](#) periodically for Class A, B, and C operator program information.



### Michigan

The State of Michigan does not currently have any specific information related to operator training on their State Tanks Program website. Instead, [here](#) is a link to the State's UST Tanks Program for other pertinent information. Please check the State's UST website periodically for specific operator training information to be posted.



### **Minnesota**

All of Minnesota's operator requirements can be found [here](#).



### **Mississippi**

The State of Mississippi does not currently have any specific information related to operator training on their State Tanks Program website. Instead, [here](#) is a link to the State's UST Tanks Program for other pertinent information. Please check the State's UST website periodically for specific operator training information to be posted.



### **Missouri**

Missouri does not currently have any specific information related to operator training on their State Tanks Program website. Instead, Missouri's UST Program can be accessed [here](#). Also, Missouri's Petroleum Storage Tank Insurance Fund may be accessed [here](#).



### **Montana**

Montana does not currently have any specific information related to operator training on their State Tanks Program website. Instead, Montana's UST Tanks Program can be accessed [here](#).



### **Nebraska**

Nebraska's UST Program is handled through the State Fire Marshal's Office. Nebraska does not have any specific link to our operator training rule because the rule doesn't exist yet. The main UST Program website is [here](#).



### **Nevada**

Nevada does not currently have website for operator training requirements, since the program is in development. Instead, Nevada's State's UST Tanks Program for can be accessed [here](#).



### **New Hampshire**

New Hampshire has a dedicated UST operator training website which can be accessed [here](#). If you would like information on New Hampshire's UST Program click [here](#).



### **New Jersey**

New Jersey does not currently have any specific information related to operator training on their State Tanks Program website. Instead, [here](#) is a link to the State's UST Tanks Program for other pertinent information:



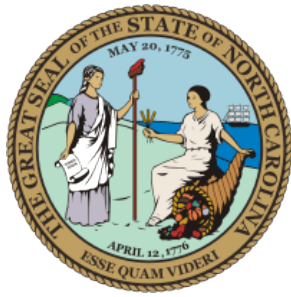
### **New Mexico**

New Mexico's operator training information can be found [here](#), which will take you to the main UST Program webpage. From there click on the operator training link.



### **New York**

New York does not currently have any specific information related to operator training on their State Tanks Program website. Instead, [here](#) is a link to the New York's UST Tanks Program where you can find other pertinent information.



### North Carolina

North Carolina's operator training website can be found [here](#).



### North Dakota

North Dakota's owner/operator training rules were promulgated on April 1, 2011. Amended rules were posted on the Division of Waste Management website on April 1, 2011 and can be found [here](#).



### Ohio

Any current or future information relating to operator training will be posted on Ohio's [website](#).



### Oklahoma

Oklahoma's operator training information can be found [here](#).



### Oregon

Oregon's operator training information can be found [here](#).



### **Pennsylvania**

Pennsylvania's operator training information can be accessed [here](#).



### **Rhode Island**

Rhode Island does not currently have any specific information related to operator training on their State Tanks Program website. Instead, [here](#) is a link to the State's UST Tanks Program for other pertinent information: Please check the State's UST website periodically for specific operator training information to be posted.



### **South Carolina**

South Carolina's operator training information can be accessed [here](#).



### **South Dakota**

South Dakota is in the process of developing their UST operator training and registration program. South Dakota's Storage Tank Section can be accessed [here](#).



### **Tennessee**

The State of Tennessee's Training website is located [here](#).  
The State of Tennessee's Compliance Toolbox is located [here](#).



### Texas

The State of Texas does not currently have any specific information related to operator training on their State Tanks Program [website](#). Instead, [here](#) is a link to the Texas' UST Tanks Program where other pertinent information is stored.



### Utah

Utah's owner/operator training information can be accessed by clicking [here](#).



### Vermont

This [link](#) contains Vermont's rules, subchapter 3, for operator training requirements.



### Virginia

The Commonwealth of Virginia has some information posted on its [website](#) regarding UST operator training. Please check the State's UST website periodically for specific operator training information to be posted.



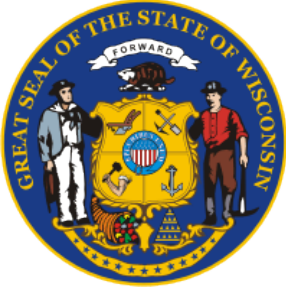
### Washington

Washington's main [website](#) for their UST Program contains information about operator training. Recently, the program mailed a flyer to all UST owners about operator training and the list of eight approved training vendors, which can be found by accessing the link above. Also, on the website is a flyer entitled "[Focus on UST Operator Training](#)" containing contact information for Washington's UST inspectors around the State.



### **West Virginia**

West Virginia has specific information related to operator training on its [website](#). The website contains a link to the State “Rule”, Operator Guidance Document, and approved operator training vendors. Frequently Asked Questions (FAQ) for operator training will be added shortly to the website. Additional operator training information, including updates on approved vendors, will be posted to the website when it becomes available.



### **Wisconsin**

Wisconsin’s operator training information can be found [here](#).



### **Wyoming**

Wyoming’s operator and tester licensing information web page is [here](#).